

October 5, 2021

Linical Co., Ltd.

**Apology and Report for Temporary Suspension of File Server
to Investigate Cause of Illegal Access**

This is to report on recognizing of illegal access into our file server from the outside.

Linical Co., Ltd introduce Multi-Factor Authentication system in addition to making procedures of managing ID and password and familiarizing it, and also introduce security software for detecting and preventing the illegal access and EDR (Endpoint Detection and Response) service for detecting and investigating after intrusion. We also build systems to prevent malware infections or illegal access from occurring with other system like Lan Scope and VPN. In addition, we have cyber security insurance so that we can investigate promptly.

However, 3 October at 11:06 p.m. we recognized illegal access into in-graduate server and we have worked on restoration of server and investigation of cause and damage of illegal access on the next day, and today external investigation company participate and strengthen our system of investigation.

At this time any damage and infection with clients PC and e-mail server is not recognized, so there is no problem of receiving the e-mail from Linical Co., Ltd. Also, the in-graduate IT system such as telephone and FAX is in operation as usual. However, the suspension of the server might affect some of our operations.

We will make an appropriate notification when the results of investigation become clear. Currently we are carrying out restoration work, so please wait for a while.

We apologize for any inconvenience this may cause you. Thank you for your patience and understanding.

END